

Indicator	Description	Coverage Full = ✓ □ = partial None = ✗	Page/ On-line Reference	Notes
Strategy and analysis				
1.1	Statement from the most senior decision maker of the organization (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and its strategy.	✓	CRS page 2 www.cokecorporateresponsibility.co.uk/our-approach/a-message-from-our-ceos.aspx	
1.2	Description of key impacts, risks, and opportunities.	✓	CRS pages 2, 3, 4	
Organisational profile				
2.1	Name of the organization.	✓	CRS page 1	
2.2	Primary brands, products, and/or services		CRS pages 8, 9, 16, 17	
2.3	Operational structure of the organisation, including main division, operating companies, subsidiaries, and joint ventures.	✓	CRS pages 4, 6, 7,	
2.4	Location of organisation's headquarters.	✓	CRS pages 4, 6	
2.5	Number of countries where the organisation operates.	✓	CRS pages 4, 6	
2.6	Nature of ownership and legal form.	✓	CRS page 4	
2.7	Markets served (including geographic breakdown, sectors served, and types for customers/beneficiaries)	✓	CRS pages 4, 8, 9, 16	
2.8	Scale of the reporting organisation.	✓	CRS inside front cover, page 6	
2.9	Significant changes during the reporting period regarding size, structure or ownership.	✓	CRS page 8	
2.10	Awards received in the reporting period	✓	CRS pages 4, 18, 19	
Report profile, scope and boundary				
3.1	Reporting period (e.g. fiscal/calendar year) for information provided.	✓	CRS inside front cover	
3.2	Date of most recent previous report	✓		Online - About this report http://www.cokecorporateresponsibility.co.uk/about-this-report.aspx
3.3	Reporting cycle (annual, biennial, etc)	✓		Online - About this report http://www.cokecorporateresponsibility.co.uk/about-this-report.aspx
3.4	Contact point for questions regarding the report or its contents.	✓	CRS back cover	
3.5	Process for defining report content	✓	CRS page 5	
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers).	✓	CRS page 4	
3.7	State any specific limitations on the scope or boundary of the report.		There are no specific issues limiting this report	
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.		This report covers all Coca Cola operation in Great Britain	

3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.		http://www.cokecce.com/assets/uploaded_files/CCE_CRS_Report_2010-2011_1.pdf Pages 5, 14, 15, 37	Ref to CCE report
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/periods, nature of business, measurement methods).		In 2010 a business re-organisation with the Coca Cola Group meant that the number of business units was reduced from 10 to 4. This meant that Coca Cola GB(formerly a stand alone business unit) became part of the Coca Cola North West Europe and Nordics Business Unit. This reduced the number of employees of Coca Cola GB	
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.		There were no significant changes	
3.12	Table identifying the location of the Standard Disclosures in the report.	✓	CRS page 1a	
3.13	Policy and current practice with regard to seeking external assurance for the report.	✓	CRS page 1a	
Governance, commitments, engagements				
4.1	Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	✓	http://www.cokecorporateresponsibility.co.uk/our-approach/corporate-governance.aspx	
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).	✓	http://www.thecoca-colacompany.com/citizenship/governance_ethics.html http://www.cokecce.com/brochures/corporate_responsibility/governance.htm	
4.3.	For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	✓	http://www.thecoca-colacompany.com/citizenship/governance_ethics.html http://www.cokecce.com/brochures/corporate_responsibility/governance.htm	
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	✓	http://www.thecoca-colacompany.com/citizenship/governance_ethics.html http://www.cokecce.com/brochures/corporate_responsibility/governance.htm	
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	✓	http://www.thecoca-colacompany.com/citizenship/governance_ethics.html	

			http://www.cokecce.com/brochures/corporate_responsibility/governance.htm	
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	✓	http://www.thecocacolacompany.com/citizenship/governance_ethics.html http://www.cokecce.com/brochures/corporate_responsibility/governance.htm	
4.7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics.	✓	http://www.thecocacolacompany.com/citizenship/governance_ethics.html http://www.cokecce.com/brochures/corporate_responsibility/governance.htm	
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	✓	CRS pages 3, 11, 12, 15, 17, 22, 23, 24 http://www.cokecorporateresponsibility.co.uk/our-approach/business-principles.aspx	
4.9	Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles.	✓	http://ir.cokecce.com/phoenix.zhtml?c=117435&p=proxy http://www.thecocacolacompany.com/investors/proxies.html	
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	✓	http://www.thecocacolacompany.com/investors/proxies.html http://ir.cokecce.com/phoenix.zhtml?c=117435&p=proxy	
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organization.	✓	http://www.thecocacolacompany.com/investors/proxies.html http://ir.cokecce.com/phoenix.zhtml?c=117435&p=proxy	
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	✓	CRS pages 13, 14, 21, 24, 25	
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organizations.	✓	CRS pages 10, 13, 24, 25	
4.14	List of stakeholder groups engaged by the organization.	✓	CRS page 5	
4.15	Basis for identification and selection of stakeholders with whom to engage.	✓	CRS page 5	
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	✓	CRS pages 5, 22	
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.		CRS pages 11	
Economic Performance Indicators				

Management approach			CRS page 2, http://www.cokecorporateresponsibility.co.uk/our-approach/introducing-our-business.aspx http://www.cokecorporateresponsibility.co.uk/our-approach/business-principles.aspx	
EC 1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	✓	http://ir.cokecce.com/phoenix.zhtml?c=117435&p=irol-reportsannual http://ir.thecocacolacompany.com/phoenix.zhtml?c=94566&p=irol-financials	
EC 2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	✓	CSR page 10	
EC 3	Coverage of the organization's defined benefit plan obligations.	✓	http://ir.cokecce.com/phoenix.zhtml?c=117435&p=irol-reportsannual http://ir.thecocacolacompany.com/phoenix.zhtml?c=94566&p=irol-financials	
EC 4	Significant financial assistance received from government.	x		
EC 5	Range of ratios of standard entry level wage compared to local minimum wage	x		
EC 6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/agriculture-and-supply-chain/working-with-our-suppliers.aspx	
EC 7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operations.	x	(
EC 8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement.	✓	CRS pages 12,15	
EC 9	Understanding and describing significant indirect economic impacts, including the extent of impacts	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/communities.aspx	
Environment				
Management approach		✓	CSR pages 10-17 http://www.cokecorporateresponsibility.co.uk/big-themes.aspx	
EN 1	Materials used by weight or volume	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/packaging-and-	

			recycling.aspx	
EN 2	Percentage of materials used that are recycled input materials	✓	CRS page 14	
EN 3	Direct energy consumption by primary energy source.			
EN 4	Indirect energy consumption by primary energy source.			
EN 5	Energy saved due to conservation and efficiency improvements.	✓	CRS page 11	
EN 6	Initiatives to provide energy-efficient or renewable energy-based products and services, and reductions in energy requirements as a result of these initiatives.	✓	CRS page 11 http://www.cokecorporateresponsibility.co.uk/big-themes/energy-and-climate-change/reducing-emissions-from-cooling.aspx	
EN 7	Initiatives to reduce indirect energy consumption and reductions achieved.	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/energy-and-climate-change.aspx	
EN 8	Total water withdrawal by source.	✓	CRS page 12	
EN 9	Water sources significantly affected by withdrawal of water.	X		
EN 10	Percentage and total volume of water recycled and reused.	X		
EN 11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	X		
EN 12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	X		
EN 13	Habitats protected or restored.	X		
EN 14	Strategies, current actions, and future plans for managing impacts on biodiversity.	X		
EN 15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk.	X		
EN 16	Total direct and indirect greenhouse gas emissions by weight	✓	CRS page 10	
EN 17	Other relevant indirect greenhouse gas emissions by weight.	X		
EN 18	Initiatives to reduce greenhouse gas emissions and reductions achieved.	✓	CRS page 11	
EN 19	Emissions of ozone-depleting substances by weight.	X		
EN 20	NOx, SOx, and other significant air emissions by type and weight.	X		
EN 21	Total water discharge by quality and destination.	X		
EN 22	Total weight of waste by type and disposal method.	□	CRS pages 14, 15	
EN 23	Total number and volume of significant spills.	x		
EN 24	Weight of transported, imported, exported, or treated waste deemed hazardous under Basel Convention Annex	x		
EN 25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff	x		
EN 26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	✓	CRS page 14 http://www.cokecorporateresponsibility.co.uk/big-themes/energy-and-climate-change/reducing-emissions-from-cooling.aspx	

EN 27	Percentage of products sold and their packaging materials that are reclaimed by category.	✓	CRS page 14 http://www.cokecorporateresponsibility.co.uk/big-themes/energy-and-climate-change/reducing-emissions-from-cooling.aspx	
EN 28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	x		
EN 29	Significant environmental impacts of transporting products, goods, materials and members of the workforce.	✓	CRS page 11 http://www.cokecorporateresponsibility.co.uk/big-themes/energy-and-climate-change/reducing-emissions-from-transport.aspx	
EN 30	Total environmental protection expenditures and investments by type.	x		
Labour Practices				
Management approach			http://www.cokecorporateresponsibility.co.uk/big-themes/our-people.aspx	
LA 1	Total workforce by employment type, employment contract and region, broken down by gender.	✓	CRS inside front cover, page 4 http://www.cokecorporateresponsibility.co.uk/big-themes/our-people.aspx	
LA 2	Total number and rate of new employee hires and employee turnover by age group, gender, and region.	✓	CRS page 22 http://www.cokecorporateresponsibility.co.uk/big-themes/our-people.aspx	
LA 3	Benefits provided to full-time employees not provided to temporary or part time employees,	x		
LA 4	Percentage of employees covered by collective bargaining agreements. Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements	x		
LA 5	Minimum notice period(s) regarding operational changes	x		
LA 6	Percentage of total workforce represented in formal joint management-worker health and safety committees	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/our-people/employee-health-and-safety.aspx	
LA 7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work related fatalities by region.	□	CRS page 23 http://www.cokecorporateresponsibility.co.uk/big-themes/our-people/employee-health-and-safety.aspx	
LA 8	Education, training, counseling, prevention and risk-control programs in place to assist workforce members, their families or community members regarding serious diseases.	x		
LA 9	Health and safety topics covered in formal agreements with trade unions.	x		
LA 10	Average hours of training per year per employee by employee category.	□		

LA 11	Programs for skills management and lifelong learning that support the continued employability of employees. etc	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/our-people/training-and-development.aspx	
LA 12	Percentage of employees receiving regular performance and career development reviews, by gender.	□	http://www.cokecorporateresponsibility.co.uk/big-themes/our-people/training-and-development.aspx	
LA 13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.	✓	CRS page 22, 38	
LA 14	Ratio of basic salary of men to women by employee category	x		
LA15	Return to work and retention rates after parental leave, by gender.			GRI 3.1
Human Rights				
Management Approach		✓	http://www.cokecorporateresponsibility.co.uk/big-themes/agriculture-and-supply-chain/supplier-guiding-principles.aspx http://www.cokecorporateresponsibility.co.uk/big-themes/our-people.aspx	
HR 1,	Percentage and total number of significant investment agreements that include human rights clauses	x		
HR 2	Percentage of significant suppliers, contractors, and other business partners that have undergone human rights screening, and actions taken.	✓	CRS page 11 http://www.cokecorporateresponsibility.co.uk/big-themes/agriculture-and-supply-chain/supplier-guiding-principles.aspx	
HR 3	Total hours of employee training on policies and procedures concerning aspects of human rights	x		
HR 4	Total number of incidents of discrimination and actions taken.	x		
HR 5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.	x		
HR 6	Operations identified as having significant risk for incidents of: child labor, and measures taken to contribute to the elimination of child labor.	x		
HR 7	Operations identified as having significant risk for incidents of: forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor.	x		
HR 8	Percentage of security personnel trained in the organization's policies or procedures human rights	x		
HR 9	Total number of incidents of violations involving rights of indigenous people	x		
HR 10	Percentage and total number of operations subject to human rights etc			GRI 3.1
HR 11	Number of grievances related to human rights & resolved through formal grievance mechanisms.			GRI 3.1

Society				
Management approach			http://www.cokecorporateresponsibility.co.uk/big-themes/communities.aspx	
SO 1	Nature, scope and effectiveness of implemented local community engagement, impact assessments, and development programs.	✓	CRS page19 http://www.cokecorporateresponsibility.co.uk/big-themes/communities/education-centres.aspx	
SO 2	Percentage and total number of business units analyzed for risks related to corruption.	x		
SO 3	Percentage of employees trained in organization's anti-corruption policies and procedures.	x		
SO 4	Actions taken in response to incidents of corruption.	x		
SO 5	Public policy positions and participation in public policy development and lobbying.	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/communities.aspx	
SO 6	Total value of financial and in-kind contributions to political parties, politicians, by country.	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/communities.aspx	
SO 7	Total number of legal actions for anticompetitive behavior, anti-trust, and monopoly practices and their outcomes.	x		
SO 8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	x		
SO9	Operations with significant potential or actual negative impacts on local communities.			GRI 3.1
SO10	Prevention and mitigation measures implemented in operations with significant potential or actual negative impacts on local communities.			GRI 3.1
Product responsibility				
Management approach		✓	http://www.cokecorporateresponsibility.co.uk/big-themes/responsible-marketing.aspx	
PR 1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures	x		
PR 2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes.		None	
PR 3	Type of product and service information required by procedures and percentage of significant products and services subject to such information requirements.	✓	CRS page 17 http://www.cokecorporateresponsibility.co.uk/big-themes/health,-wellbeing-and-nutrition/nutritional-labelling.aspx	
PR 4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.			

PR 5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction.	✓	http://www.cokecorporateresponsibility.co.uk/big-themes/responsible-marketing/talking-with-our-consumers-and-customers.aspx	
PR 6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	✓	CRS page 17 http://www.cokecorporateresponsibility.co.uk/big-themes/responsible-marketing.aspx	
PR 7	Incidence of non-compliance with regulations and voluntary codes concerning marketing communications by type of outcomes.			
PR 8	Total number of substantiated complaints of customer privacy and losses of customer data.			
PR 9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.		None	